



IMPORTANT INFORMATION ABOUT TELEPHONE SERVICE AVAILABILITY

Sierra Telephone has been providing reliable service of the highest quality to customers in eastern Madera and Mariposa Counties since 1895. A wide variety of products and services are available to customers within our 775 square mile serving area - including the following:

BASIC SERVICE OFFERINGS – RATES EFFECTIVE February 1, 2023

RESIDENTIAL SERVICE	\$26.50
BUSINESS SERVICE	\$43.25
CALIFORNIA LIFELINE SERVICE*	\$ 5.85
CALIFORNIA LIFELINE SERVICE **	\$ 7.85
FEDERAL ENHANCED LIFELINE SERVICE - AND EXPANDED LINK-UP	\$ 0.00

The above rates include the following:

- Local Calling
- Touch Tone Capability
- Access to Operator Services
- Access to Emergency 9-1-1 Services
- Call Waiting with Cancel Call Waiting
- Access to Directory Assistance
- Access to Interexchange Service Providers
- Voice Grade access to the public switched network
- Toll Blocking
- Economy Voice Mailbox

Sierra Telephone provides discounted monthly service rates and free Toll Blocking to all Residential Customers who qualify for California LifeLine Service or Federal Enhanced Lifeline Service by either state and/or federal qualifying assistance program or meeting the low-income criteria.

** With internet service that does not meet Federal minimum broadband service standard*

*** With internet service that meets Federal minimum broadband service standard*

Income-Based: your household's total annual gross income is at or less than these annual income limits for your household size:

Household Size	Annual Income Limits
1-2 members	\$32,500
3 members	\$37,700
4 members	\$45,900

Add \$8,200 per person for each additional member after four people. Effective from 06/01/23 to 5/31/24

Lifeline service is non-transferrable, only eligible consumers may enroll in the program, and the Lifeline discount is limited to one Lifeline discount per household, except for TTY users.

For additional details about Sierra Telephone's services or to apply for California LifeLine Service or Federal Enhanced Lifeline Service, please contact a Sierra Telephone Business Office:

**Oakhurst Business Office 1-559-683-4611 Mariposa Business Office 1-209-966-3636
or Toll Free 877-658-4611**

www.sierratel.com